



MediPayTM
lifestyle rewards



EXCLUSIVE TO YOU

Welcome to your Medipay Lifestyle Rewards program, offering you exclusive benefits and savings to hundreds of retail outlets and service providers throughout Australia.

This booklet provides general information on how to take full advantage of the benefits and services associated with being a valued Medipay customer.

We trust that you will enjoy your new rewards program, and hope it will truly enhance your lifestyle. If you require any additional information about this program please call our Customer Service Centre on 1300 887 787.

Yours sincerely,

Medipay Lifestyle Rewards

ONLINE LOGIN

To access a complete up to date directory of Medipay Lifestyle Rewards benefits, simply visit www.medi-pay.com.au and login using your username as indicated on your card and password.

Eg: Username: MF1234 (card number)
Password: CITIZEN (your surname in capitals)

Once you have logged in as a Medipay Lifestyle Rewards member, you can easily navigate through this site which showcases further benefits and rewards made exclusive to you as a Medipay Lifestyle Rewards member.

Club Lifestyle terms and conditions apply and are available at www.medi-pay.com.au or by phoning 1300 887 787.

Rules of Use

Obtaining instant benefits with your Medipay Lifestyle Rewards program

Medipay Lifestyle Rewards members can present their Medipay Lifestyle Rewards card or pre-purchased vouchers depending on the specific offer. Members should read the terms and conditions of each offer carefully.

Flash Card Discounts

A valid card must be presented at participating businesses and retail outlets to receive the available offer. Valid cards will clearly display the Club Lifestyle logo and current expiry date. Each outlet has the right to refuse members who do not produce a valid card.

Pre-Purchase Vouchers

Gift Vouchers required by participating businesses may be purchased online through www.medi-pay.com.au or by calling the Customer Service Centre on 1300 887 787.

Online Shopping

Medipay Lifestyle Rewards provide a secure online shopping facility. Once logged in (refer to instructions inside front cover), select the items you wish to purchase and add them to your shopping cart. Once you have entered all of your required details and made your payment you will automatically be sent a tax invoice, confirming your order and payment. Your order will be processed and mailed to you within approximately 14 business days (depending on inventory levels).

Additional Offers or Changes to Existing Offers

Participating businesses reserve the right to change, modify or cancel any offers. Club Lifestyle will make best endeavours to notify members of changes, prior to the amendments taking effect. The Medipay Lifestyle Rewards website www.medi-pay.com.au is constantly updated in terms of such changes, hence members are encouraged to log on regularly to remain aware of changes.

We also feature regularly updated 'Exclusive Offer' and 'What's New?' pages, which continuously adds further value to your membership.

Members' Guarantee

If a member makes a purchase at any participating outlet and the offer shown is not honoured, Club Lifestyle will reimburse the amount equal to the saving listed within the offer. To qualify for the discount, members must retain receipts as proof of purchase, and notify the Customer Service Centre on 1300 887 787 to facilitate the refund.

Other Important Information

Members must abide by any Terms and Conditions posted on the Club Lifestyle website.

These Terms and Conditions govern use of the card and use of the card constitutes agreement to these Terms and Conditions.

The card entitles members to use the Medipay Lifestyle Rewards program (program) and receive the discounts and other benefits provided by businesses participating in the program (services). Members enter into any arrangement with any business participating in the program at their own risk.

The program expires on the date specified on the card.

Club Lifestyle or any other party involved in the program will not be liable for any direct, indirect, incidental, consequential or punitive damages arising out of members' access to, or use of, the program.

Termination of an individual's Medipay Lifestyle Rewards membership is at the discretion of Medipay.

For more information and a complete listing of Club Lifestyle's Terms and Conditions, please refer to www.medi-pay.com.au.

Medipay Lifestyle Rewards Customer Service Centre

t: 1300 887 787
f: 03 9417 9009
e: medipay@clublifestyle.com.au